

Shelley  
MOORE PH.D.



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WHAT DOES

inclusion

MEAN?

WHAT DOES

inclusion

LOOK LIKE?

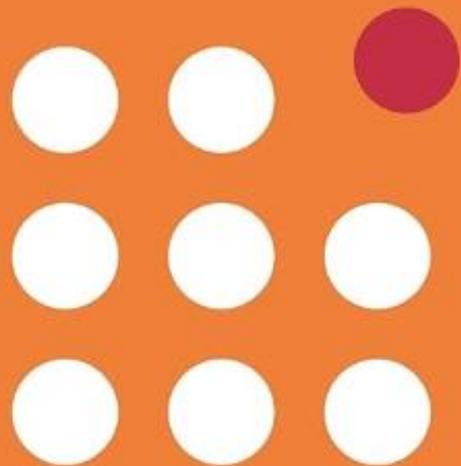
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**OUT!**

3rd Edition



# Dealing with Difficult People



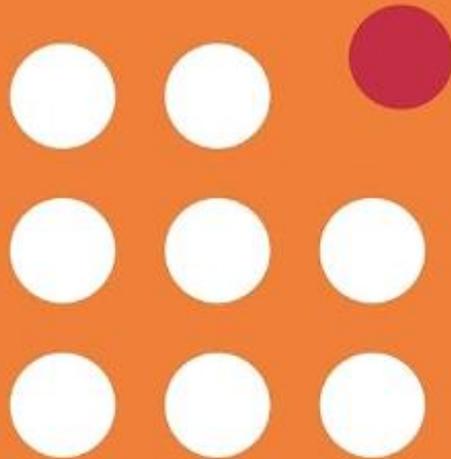
**Roy  
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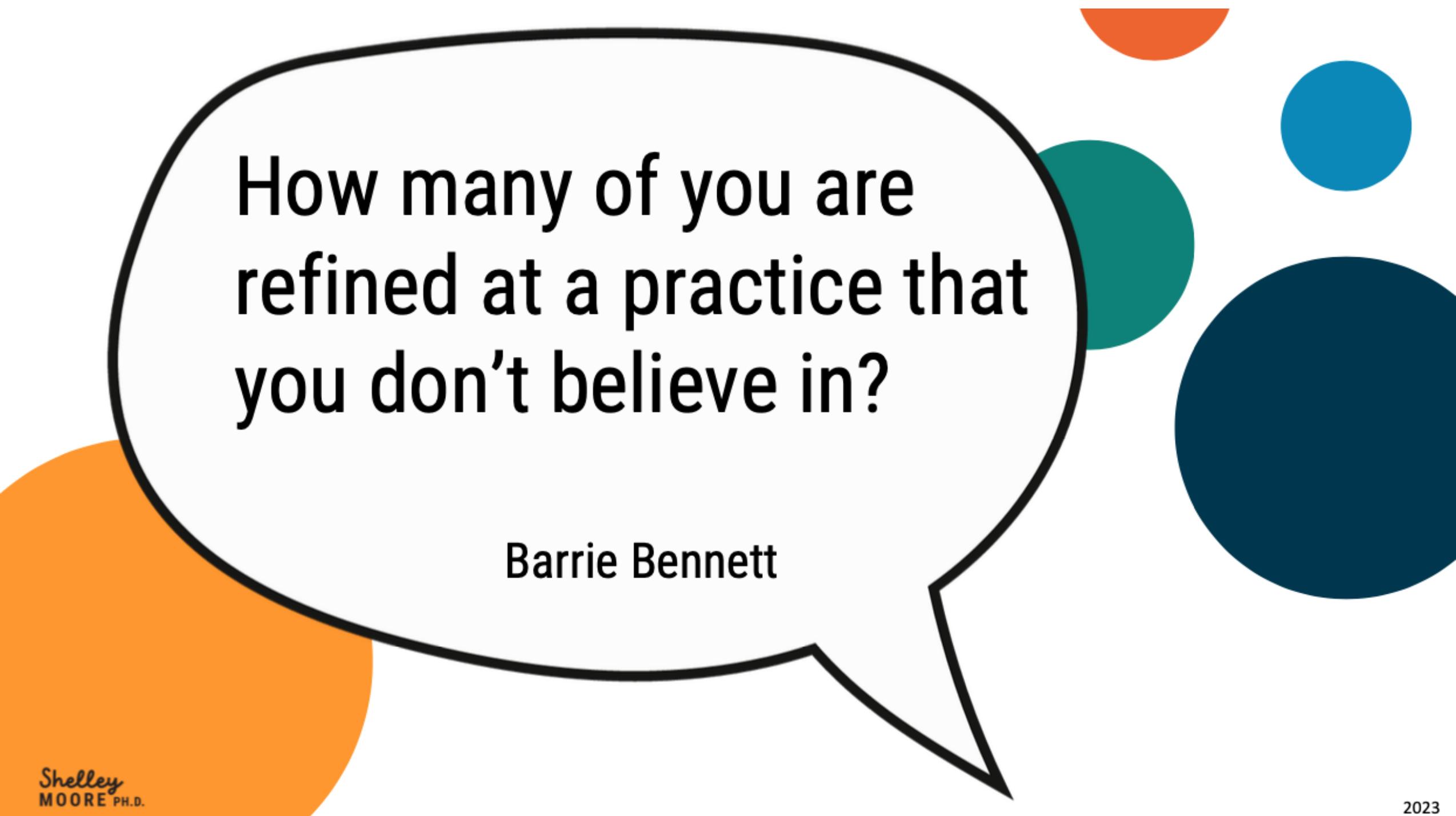
# Dealing with Difficult People



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**“If you bought this book...you are the difficult person.”**



How many of you are  
refined at a practice that  
you don't believe in?

Barrie Bennett



**My educational  
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